

Information on the Coronavirus Disease (COVID-19)

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IMPORTANT – Please read!

Mask wearing after March 31, 2023

From the perspective of preventing the spread of infection, we ask that you wear a mask when entering this hospital.

You may be prohibited from entering unless you have sufficient reason for not wearing a mask.

Please do not make inquiries to St. Mary's Hospital regarding the Coronavirus Disease (COVID-19)

Phone calls and inquiries at night and on holidays are affecting hospital operations. Inquiries regarding the Coronavirus Disease (COVID-19) should be made to your local public health center and not to St. Mary's Hospital. We ask for your kind understanding in this matter. Residents of Kurume City should contact the Coronavirus Disease (COVID-19) Consultation Center.

- Coronavirus Disease (COVID-19) Consultation Center, Kurume City (24-hours)

TEL: 0942-30-9750 (Japanese language only)

FAX: 0942-30-9833

Types of inquiry: consultations from close contacts of coronavirus patients that have developed symptoms, seeking medical care after a positive coronavirus test

St. Mary's Hospital does not offer coronavirus tests (PCR, etc.) at the emergency outpatient department

St. Mary's Hospital does not offer coronavirus tests, such as PCR or antigen tests, at the emergency outpatient department (except in some cases, such as when the doctor decides that hospitalization is necessary). Also, tests during regular operating hours are only performed when requested by local authorities.

For patients who have tested positive for Coronavirus Disease (COVID-19)

For consultations during recuperation, please contact your local Health Follow-up Center. Residents of Kurume City should contact the Consultation Line for when the condition of a patient recuperating at home becomes worse. Residents of Fukuoka Prefecture should contact the Fukuoka Prefecture Health Follow-up Center.

- Consultation Line for when the condition of patients recuperating at home becomes worse, Kurume City (24-

hours)

TEL: 0942-30-9326 (Japanese language only)

FAX: 0942-50-2234

Types of inquiry: consultations when the condition of a patient recuperating at home becomes worse (including those who have not reported their condition to authorities)

For patients suspected of having the Coronavirus Disease (COVID-19)

If you have a fever or other cold-like symptoms, you should first contact your local clinic/hospital by phone. If you are unsure where to call or cannot be tested or examined at your local clinic/hospital, you should call your local Examination/Consultation Center about medical facilities that can provide testing or examinations. See the following websites for details:

●Fukuoka Prefecture: <https://www.pref.fukuoka.lg.jp/site/english/en-living-infection-c4-1.html>

●Saga Prefecture: <https://www.pref.saga.lg.jp.e.zg.hp.transer.com/list04342.html>

Be sure to call medical facilities for instructions before visiting.

We ask for your cooperation in the above matters.

Also, if you are told to visit a medical facility by consultation center staff, it is important that you call the medical facility in advance in order to prevent spreading the infection.

For multi-lingual medical assistance in Fukuoka Prefecture, please call Fukuoka International Medical Support Center at 092-286-9595.

Coronavirus vaccinations for residents of Kurume City

Senior residents of Kurume City (starting with those born before April 1, 1957) will begin to receive coronavirus disease (COVID-19) vaccinations from May 2021. If you receive a coupon from Kurume City, and **would like to have your vaccination at St. Mary's Hospital, please make a reservation via Kurume City Reservation Call Center (we do not accept reservation requests directly at the hospital).**

Kurume City Reservation Call Center

Telephone Number: 0942-30-9335

Operating Hours: 8:30am to 9:00pm (including weekends and holidays)

For details about what to bring and what to expect on vaccination day, please click [here](#).

For foreign language inquiries related to COVID-19, please call the Fukuoka Prefecture consultation desk at **092-687-4884**.

- Consultations are available 24 hours a day (including weekends and holidays).
- Consultations are available in the following languages: English, Chinese, Korean, Thai, Vietnamese, Indonesian, Nepalese, Burmese, Tagalog, Portuguese, Spanish, French, German, Italian, Russian, Malay, Khmer, Mongolian, and Sinhalese.

For outpatients

To prevent the spread of infection, your temperature will be measured using a thermal camera when entering the hospital.

If you have a fever or any other coronavirus symptoms, or have had contact with a coronavirus patient, the triage nurse will check the details and confirm whether you can keep your doctor's appointment.

We appreciate your understanding and cooperation in this matter.

For emergency outpatients

Coronavirus disease (COVID-19) **PCR or antigen tests are not available** for emergency outpatients. (Tests are given only if the doctors deem it necessary, including when admitting patients.)

We will check your temperature at the emergency outpatient entrance. If you have a fever or any other coronavirus symptoms, you will be asked to wait in the out-of-hospital waiting room (container) or in your vehicle (Car Park No. 2). When the doctor is ready, we will call you using the call bell given to you at reception. For child patients, you will be given a call bell and can wait in the Pediatric Waiting Room, or outside if the hospital is busy.

Consultation rooms and pathways are separate for patients with a fever and patients without a fever. We appreciate your understanding and cooperation in this matter.



Out-of-hospital Waiting Room (Container)

For inpatients and visitors

Click [here](#) for details about inpatient visitor restrictions related to the coronavirus disease (COVID-19).